

THAILAND PRIVILEGE

REDEMPTION POINTS

FOR THAILAND PRIVILEGE MEMBER

AIRPORT TRANSPORTATION

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
Bangkok Area (International Flight)	Short Haul (Same district area) Max.50 km : BMW Series 7	2 points	1 quota
	Max.80 km : Toyota Camry, Toyota Commuter, Isuzu MU-x	1 point	
	Long Haul (Upon available of service area) Max.275 km : Toyota Camry, Toyota Commuter, Isuzu MU-x	3 points	3 quotas
Bangkok Area (Domestic Flight)	Short Haul : Toyota Camry, Toyota Commuter	1 point	1 quota
	Long Haul : Toyota Camry, Toyota Commuter	3 points	3 quotas
Upcountry - Changmai - Phuket - Koh Samui	Short Haul (Same district area) - Toyota Camry - Toyota Commuter	1 point	1 quota
	Long Haul (Upon availability of service area)** Max 275 km.	3 points	3 quotas

* Car models are subject to change with the same range or type

** Service hour : 05:00 – 23:00 hrs. (Subjected to security condition of pick-up/destination area)

AIRPORT LOUNGE

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
The Miracle Lounges	Complimentary on lounge service (2 hrs.) 1-time access / day	1 point (International & Domestic)	Complimentary International Flight Only
The Coral Executive Lounge	Complimentary on lounge service (3 hrs.) 1-time access / day	1 point (International & Domestic)	Complimentary International Flight Only

OTHER TRANSPORTATION

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
SixT Rent A Car	Special Rate	Member Paid	Member Paid
True Leasing	Get 50% Birthday Discount for Exclusive Private River Cruise	RESERVE member only	Not Available
	Special Rate for Exclusive Private River Cruise	Member Paid	Member Paid
Muvmi : Electric Tuk Tuk	5-hr Private ride package	2 points	Member Paid

LUGGAGE STORAGE

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
Airportels	One-time Luggage Storage at Suvarnabhumi International Airport	- Complimentary 2 Times for RESERVE only - 1 point *Maximum to 5 luggages (3 Large & 2 Carry-on)	Complimentary for EEA (600,000 THB) *Maximum 2 luggages
Airportels	Luggage Delivery between Hotel to Airport only (Bangkok area only)	- Complimentary 2 Times for RESERVE only - 1 point *Maximum to 3 luggages (2 Large & 1 Carry-on)	Member paid

Luggage weight between 10-25 kg. - combined on all dimensions not over 200 cm.

SERVICE RESERVATION AND CANCELLATION POLICY
AIRPORT TRANSFER SERVICE

PAGE : 1 OF 2

Member quota: Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), Elite Privilege Access (EPA), Elite Family Excursion (EFE), Elite Easy Access (EEA), Friend of Thailand* (TH) and Individual Member (Special Entry Visa Sticker – SE Visa)

Member redemption points: Gold (GD), Platinum (PT), Diamond (DM), and Reserve (RS)

Conditions:

1. Eligible members are entitled to use airport transfer service for pick-up to/from residence and the airports which are available at the following airports;

- Suvarnabhumi Airport
- Don Muang Airport
- Phuket Airport
- Chiang Mai Airport
- Samui Airport

2. Short-haul airport transfer service = distance to/from the airport between 1 - 80 kilometers

3. Long-haul airport transfer service = distance to/from the airport between 81 – 275 kilometers (available for members traveling on international flights only)

4. One quota refers to a single use of short-haul airport transfer service to/from the airport.

5. Available types of cars for airport transfer service are as follows;

<u>For International Flight</u> <ul style="list-style-type: none">- Luxury Car (available at Suvarnabhumi airport only)- Premium Car- Van	<u>For Domestic Flight</u> <ul style="list-style-type: none">- Premium Car- Van
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*Friend of Thailand eligible for Premium Car and Van only

Remark:

- *Luxury car = BMW S7 or equivalent [distance between 1 to 50 kilometers to/from Suvarnabhumi Airport]*
- *Premium car = Toyota Camry or equivalent [distance between 1 to 275 kilometers to/from the airport]*
- *Van = Toyota Commuter Van or equivalent [distance between 1 to 275 kilometers to/from the airport]*
- *Isuzu Mu-X (available on request / available at Suvarnabhumi airport only / for distances between 1 to 275 kilometers to/from Suvarnabhumi Airport).*

6. Eligibility to use airport transfer service per day.

Quota:

- Members can use airport transfer service a maximum of two times per day (2 quotas), not limited to domestic/international flights nor to inbound/outbound flights.

Point:

- Premium car or Van (1 point)
- Luxury car (2 points)
- Member can use airport transfer service at any time, not limited to domestic/international flights nor to inbound/outbound flights.

7. Conversion of short-haul airport transfer service quotas to long-haul airport transfer service quota

Quota:

- Three short-haul airport transfer service quotas can be converted to one long-haul airport transfer service quota (no conversion allowed for the other way round)

- Conversion is allowed for members traveling on international flights only (no conversion allowed for domestic flights)

- Distance of the pick-up and drop-off locations must be confirmed by the service provider
- Long-haul airport transfer service is operated by Toyota Camry and Toyota Commuter only
- Conversion is not allowed for Individual members (SE Visa) and Friends of Thailand

Point:

- 3 points subject to the distance and area
 - Central Area: Singburi, Lopburi, Angthong
 - East Area: Chachengsao, Prachinburi, Chonburi and Rayong
 - Northeast Area: Nakhonratchasima within Khaoyai, PakChong, and Muang Nakhon Ratchasima
 - West: Ratchaburi, Kanchanaburi, Prachuab Khiri Khan within Hua Hin, Pranburi and Sam Roi Yod
- Distance of the pick-up and drop-off locations must be confirmed by the service provider
- Long-haul airport transfer service is operated by Toyota Camry and Toyota Commuter only

8. Member must make a reservation for airport transfer service no less than 24 hours prior to the intended date and time of service usage

- Service time for member going to the airport = Preferred pickup time from member's location.
- Service time for members going from the airport = Flight's arrival time.

9. In the event of cancellation, members must notify TPC for cancellation no less than 12 hours in advance prior to the service time.

SERVICE RESERVATION AND CANCELLATION POLICY
AIRPORT TRANSFER SERVICE

10. In the event of "Late Cancellation" or "No Show" for airport transfer service, members must pay for actual service fee to TPC. If members fail to pay the fees, TPC reserves the right to deduct the member's annual complimentary quota or to suspend all services until the payment is completed. (Point is non-refund)

11. Members can upgrade the type of car from premium car to luxury car and is responsible for the extra fees as designated by the service provider. A car upgrade is required when making a reservation. An on-site car upgrade is unavailable.

12. Member can use short-haul airport transfer service farther than the complimentary service range to/from the airport (50 kilometers by BMW, 80 kilometers by Toyota Camry or Van) and is responsible for the extra fees as designated by the service provider.

13. TPC reserves the right to change the terms and conditions of conversion and car upgrade without prior notice.

14. Members must only use the airport transfer service on the date and time of reservation and must sign a Job Assignment (JA) after usage to certify authentic membership status. Guest(s) is allowed to accompany members when using airport transfer service. However, the privileges and benefits for members cannot be transferred to another person in any case.

15. Waiting charge in the event that a member is late, members must be responsible for the waiting charge as designated by the service provider. Members must pay such charges directly to the driver. TPC reserves the right not to be liable for any of the waiting charges.

Remark:

The waiting charge starts 15 minutes after the appointed pick-up time for members traveling to the airport

- The waiting charge is exempted for members traveling from the airport (i.e. – no waiting charge is applied when the arrival flight is delayed.)

16. In any unusual event, (i.e. when members cannot find a driver at the appointed place or time) members must alert the TPC Member Contact Center immediately. Should a member decide to take his/her own transportation without alerting the TPC Member Contact Center, members must be responsible for all charges and fees caused. TPC reserves the right not to be liable for any associated charges and fees related to the member's decision without notification to TPC Member Contact Center.

If the driver is delayed for less than 15 minutes, members are advised to contact the Member Contact Center before considering alternative transportation options, as the service provider will not take action based on the agreement for delays under this timeframe.

Reservation Policy	Amendment / Cancellation Policy	Quota Limitation		Point Redemption	
		Per Year	Per Day	Per Day	Per year
24 hours in advance (24 hours prior to the flight's estimated time of arrival or 24 hours prior to your preferred pick-up time for the departure flight)	12 hours in advance prior to your confirmed service time	Depends on membership type	Maximum of 2 times	Unlimited	Gold = 20 points
				1-3 points prior to the type of vehicle or long-haul service	Platinum = 35 points Diamond = 55 points Reserve = 120 points

ELITE PERSONAL ASSISTANTS (EPA)**SERVICE AT SUVARNABHUMI AIRPORT AND PHUKET AIRPORT****Eligible types of membership : All****Conditions:**

1. EPA service is available for members traveling on international flights to/from Suvarnabhumi Airport and Phuket Airport.

2. EPA service is not available for walk-in at all cases. Reservation for EPA service must be made through Member Contact Center no less than 24 hours prior to member's flight's arrival time for arrival flights or member's preferred meet-up time* for departure flights. Any reservation of EPA service that is made less than 24 hours in advance will be unavailable.

Remark:

- Meet-up time for departure flight must be at least 2-3 hours before the flight's departure time. TPC reserves the right not to be liable for member missing the flight due to late check-in.

- In case of early arrival at the airport for departure flight, EPA will be available only 2-3 hours before the departure time.

3. EPA service is reserved exclusively for Thailand Privilege Members only. The EPA Service is unavailable for member's accompanying guests except for members who travel with infants or elderly persons.

4. EPA officers can only assist members on using fast track immigration formality process, and unapplicable for fast track at check-in counters. To check in at First Class or Business Class rows, member must hold First Class or Business Class tickets or must possess respected status of eligibility in accordance with the regulations of the airline or its alliances.

5. EPA service is unavailable for members traveling on domestic flights.

6. Member can use EPA service at maximum of two times per day.

7. In the event of cancellation, member must notify TPC of cancellation no less than 12 hours in advance prior to the service time.

8. In the event of "Late Cancellation" or "No Show" for EPA service, member must pay penalty fee of 1,300 Baht to TPC. If member fails to do so, TPC reserves the right to deduct member's annual complimentary quota, or to suspend all services until the payment is completed.

9. Members must only use the EPA service on the date and time of reservation. The privileges and benefits of EPA service cannot be transferred to another person in any case.

10. Immediate family member(s) may be allowed to accompany member when passing fast-lane immigration formalities. Member must submit full name and passport number of their immediate family member(s) in advance upon making a reservation. TPC is unable to guarantee that all immediate family member(s) will be allowed at fast-lane immigration formalities. Permission will be granted by the immigration officers and their decision is final.

11. Corporate Premium Pass members can enjoy EPA service without any accompanying guest(s) or immediate family member(s).

Reservation Policy	Amendment / Cancellation Policy	Quota Limitation	
		Per Year	Per Day
24 hours in advance (24 hours prior to flight's estimated time for arrival flight, 24 hours prior to your preferred meet up time for departure flight) **It is advised to set up a meet up time at least 2 hours before departure time.	12 hours in advance prior to your confirmed service time	Unlimited	Maximum of 2 times

AIRPORT LOUNGES

Member quota: Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), Elite Privilege Access (EPA), Elite Superiority Extension (ESE), Elite Family Excursion (EFE), Elite Family Alternative (EFA), Elite Easy Access (EEA), and Individual Member (Special Entry Visa Sticker – SE Visa)

Member redemption points: Gold (GD), Platinum (PT), Diamond (DM), and Reserve (RS)

Conditions:

1. Only members with a complimentary quota are entitled to use the airport lounge service.
2. One quota means the use of the airport lounge service only 1 time per day. Additional use will be charged directly to members.
3. Members must make a reservation for airport lounge service no less than 24 hours prior to the intended date and time of service usage in accordance with the terms and conditions of each airport lounge. Goshow member is accepted by providing the membership card, passport with the boarding pass and must sign their name in the Lounge's document instead of a Job Assignment (JA)
4. In the event of cancellation, members must notify TPC of cancellation no less than 12 hours in advance prior to the scheduled time, or no less than specific times in accordance with the terms and conditions of each airport lounge.
5. In the event of "Late Cancellation" or "No Show" for airport lounge service, members must pay the actual service fee to TPC. If a member fails to do so, TPC reserves the right to suspend all services until the payment is completed. (Point is non-refund)
6. Members must use the airport lounge service on the date and time of reservation only and must sign a Job Assignment (JA) at the airport lounge facility to certify their authentic membership status. Privileges and benefits for members cannot be transferred to another person in any case.

Airport Lounge					
Reservation Policy	Amendment / Cancellation Policy	Quota Limitation		Point Redemption	
		International flights only		International / Domestic flights	
24 hours in advance. (prior to your preferred time of visiting the spa facility) or Goshow with Membership card and passport with boarding pass	12 hours in advance. (prior to your confirmed service time)	Per Day Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), Elite Privilege Access (EPA), Elite Superiority Extension (ESE), Elite Family Excursion (EFE), , Elite Family Alternative (EFA) , Elite Easy Access (EEA), and Individual Member (Special Entry (SE) Visa Sticker) = 1 time	Per year Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), Elite Privilege Access (EPA), Elite Superiority Extension (ESE), Elite Family Excursion (EFE), , Elite Family Alternative (EFA) , Elite Easy Access (EEA), and Individual Member (Special Entry (SE) Visa Sticker) = Unlimited	Per day 1 point/time	Per year Gold = 20 points Platinum = 35 points Diamond = 55 points Reserve = 120 points

THAILAND PRIVILEGE



“WORLD CLASS RESIDENCY PROGRAM AND DISTINGUISHED PRIVILEGES FOR FRIENDS OF THAILAND”